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Dooley's Natural Gas Customer;

The Pipeline and Hazardous Materials Safety Administrations has issued a new regulation that requires Dooley's Natural Gas to offer an excess flow valve (EFV) to its natural gas customers. An excess flow valve (EFV) is an extra safety device that is installed in a natural gas service line to the natural gas meter. The main purpose of an EFV is to reduce the risk of a release of natural gas caused by excavation damage to the service line between the point of connection to the natural gas main and meter. An excess flow valve will not prevent or stop leaks that might occur downstream of the meter and also not every service line can accommodate an EFV.

Dooley's Natural Gas completed the required installation of excess flow valves on single family residence customers with their installation process. On April 14, 2017 the excess flow valve (EFV) requirements were expanded to include multifamily residence and small commercial entities. While the installation of an EFV is not required on existing services, at the request of a Dooley's Natural Gas customer one may be installed. The installation of an EFV would take one day and would require the excavation of the service line at the main line. If you would like an EFV installed in your service line, the cost you must pay will be determined by the location of the main line that your service line is connected to. The determined cost will include labor, equipment and materials but does not include restoration of grounds disturbed by excavation. It is not likely but it is possible that future maintenance or replacement of the EFV might be necessary and could result in additional charges.

If you are considering an EFV installation or need further information, please call our main office at 320-235-2466

Sincerely,
Dooley's Natural Gas